

BOOKINGS

A booking constitutes a binding contract. All guests confirming a booking are advised to take out insurance to cover the cost of their accommodation in the event of a cancellation or no show. Centre Court bed and breakfast will seek full payment for any cancelled accommodation that cannot be re-let, including premature curtailment of stay.

If bookings are cancelled less than 7 days prior to arrival, any deposit or prepayment is forfeited.

Between 7-14 days prior, 75% is forfeited
Between 14-21 days prior, 50% is forfeited
between 21-28 days prior, 25% is forfeited.

A 50% deposit is required within 24 hours to secure a booking. The balance is payable on arrival.

Our policy in terms of refunds is as follows:

A 10% administration fee will be levied on any approved refunds.

CHECK IN TIME FROM 2pm (14h00) to 6pm (18h00) – Special arrangements need to be made for check ins after 18h00, Regrettably no check in's after 20h00, otherwise pre-booked accommodation where no arrangement has been agreed will incur a surcharge.

Deposits are not refundable in the event of non-arrival.

A form of identification is required on check-in to honour a booking.

No persons other than those quoted for and booked are permitted to share the accommodation. If it is possible to accommodate any extra person/s in the same room, an additional charge will become payable. The final decision regarding the accommodation of additional persons in the same room rests entirely with the proprietors or agents of Centre Court Bed and Breakfast.

Payment methods. Debit & Credit cards, EFT are acceptable. EFTs are only accepted for same day bookings if cleared by the bank and reflects in our account.

Confirmation of Booking: The Terms and Conditions of a booking are deemed as being accepted on receipt by Centre Court of the deposit. Centre Court reserves the right to change any prices quoted without incurring obligations unless the correct deposit has been received.

GUEST CONDUCT.

No excessive noise at any time in kind consideration of other guests. Loud music and high speed when entering and leaving the property is prohibited.

Parties/events are not allowed.

No unauthorised persons are allowed on the premises. Management must be advised for safety reasons should you be expecting a visitor.

Any illegal, bad or abusive behaviour will lead to removal from the property.

PARKING

Parking is on the property under closed gates.

One Light motor vehicle per room. Regrettably No heavy vehicles.

The gate closes automatically. Kindly stop and ensure that the gate is closed when leaving and entering the property. Should a vehicle be parked at the entrance do not open the gate for strangers. This is for your security, other guests, and staff on the property.

Should you be expecting food deliveries, please open & close the gate for the delivery vehicle.

Please ensure that your vehicles are locked when unattended and your valuables are safe. Centre Court B&B is not responsible for lost or stolen personal items.